



ICU Connect™



Advanced management platform for charge points

The Alfen charge points have been designed to communicate with the ICU Connect back office. This back office gives the administrator full control over the charging stations of its users. The administrator can manage its users and charging stations and offer support if so required.



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ICU Connect™

Application

- Suitable for all Alfen charging stations equipped with communication functionalities
- Management of charging stations provided by operators

Functionalities

- Access to information about charging transactions
- Overview of logging data
- Overview of notifications
- Remote configuration of charging stations
- Categorising charging stations
- Manage charging passes and user authorisation
- Managing charging stations
- Several data exports for reporting purposes

Managing platform for charging stations

Alfen Charging Equipment has designed its own back office to supply the charging stations with an additional management functionality; this being ICU Connect for the administrator. End users can use the management system with a user-friendly interface, ICU EZ. By using this management system, administrators and users have insight in the behaviour of their charging stations. You can log in from anywhere in the world and thus keep track of the real-time status of all managed charging stations.

The ICU Connect back office offers many functionalities. The user has online access to information about the logging and notifications about the charging stations. This way, the administrator can intervene remotely if so required. The back office also provides the user with the opportunity to monitor and adjust the configuration per charging station. The administrator can also create subgroups, to which different charging stations

can be added. Charging passes can also be added and linked to these subgroups.

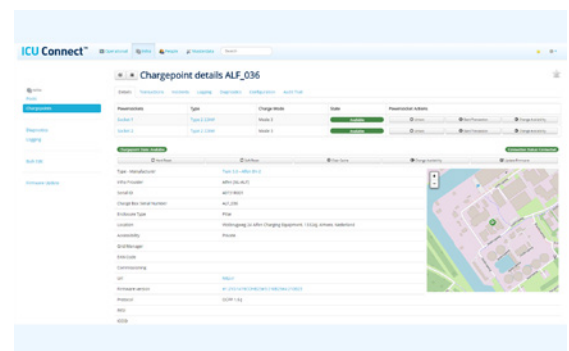
Finally, ICU Connect enables Alfen to offer remote support with respect to questions about charging stations. The technical service desk can monitor the notifications transmitted by the charging stations and respond remotely. The possibility of remote support can lead to significant benefits in terms and speed related to administration, management and maintenance of your charge point.

Additionally, ICU Connect also enables you to easily provide the charging station with the latest firmware updates and potential new functionalities.

Please consult the ICU EZ leaflet for specific information about the back office version for the user.



Organised status overview per charge point



Easily-accessible insight into all administered charge points

For more information please visit: www.alfen.com/en/ev-charge-points/services

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